

Joy E. Berry

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WORK EXPERIENCE

Technical Assistance Provider Lead **Nashville, TN**
Cicatelli (CAI) – TAP-in (Technical Assistance Program Innovations Network)
September 2021- present

- Lead cross-cutting and tailored technical assistance (TA) to Department of Health (DOH) jurisdictions on the national HRSA funded Ending the HIV Epidemic (EHE) initiative. Through this initiative, my role has been to expand jurisdictions' focus on 2 of these 4 pillars (HIV Care and Treatment and Response).
- Design and implement EHE work plans aimed to improve access to HIV treatment, foster retention in medical services, and achieve healthy outcomes for priority populations
- Support Department of Health (DOH) site visits and engage in regular contact with each Health Resources and Service Administration (HRSA) funded jurisdiction providing TA, project management support, and developing viable solutions for potential barriers
- Serves as the primary point of contact HRSA funded EHE jurisdictions, and manages communications between national TA experts
- Streamlined TA support across jurisdictions working on multiple HIV service projects that support their EHE work plans in 6 Southern states: including Rapid ART implementation, Low Barrier Health Model implementation, Cultural Competency in HIV Care, Cluster Detection and Response, and Enhancing Routine Opt-Out HIV Testing and Linkage to Care

Medical Case Management Coordinator **Nashville, TN**
Nashville CARES **March 2018 – September 2021**

- Supervised the funding distribution and management of 8 grant-funded projects, to expand capacity-building training initiatives, program evaluations, and communication for HIV/AIDS health-focused organizations
- Provided ongoing supervision of 5 case managers that managed clients with complex/co-morbid medical conditions, justice-involved, Spanish-speaking, and Immigrant clients newly settled in Nashville, TN.
- Identified gaps in client social determinants of health (SDoH) and worked with community stakeholders to provide services needed to improve clients health outcomes
- Conducted training for clinical staff and community partners on effective and innovative case management models that address critical client barriers to care

Case Manager **Austin, TX**
City of Austin **November 2015- October 2017**

- Provided direction and leadership to advance programs to achieve gender equality and respond to gender-based violence (GBV)

- Managed 5 technical public-facing projects to provide guidance and implementation of gender-equitable programs
- Maintained a caseload of 20-30 high-risk/hard-to-engage clients and strategized creative solutions for clients within the Restorative Justice framework

**Supervisor, Juvenile and Family Aftercare Casework
State of Illinois**

**Chicago, IL
June 2010 – November 2015**

- Directed organizations and supervised a team of 6 staff through various care management models and clinical service improvements, while promoting healthy communication strategies that targeted high-risk adolescents
- Developed educational resources to improve health behaviors/outcomes of justice-involved youth
- Led coordination of a \$1 million grant for the development of a marginalized youth sexual health campaign

EDUCATION

Loyola University – Chicago, IL

Master of Social Work

Tennessee State University – Nashville, TN

Bachelor of Science, Psychology