

Scott Helle

scott.helle@yahoo.com

Mobile/Text: 606.634.1334

BUSINESS SKILL-SET EXPERTISE:

- Excellent verbal and written communication skills with people from a broad range of backgrounds
- Proven skills in program design, implementation, coordination, and successful monitoring
- Highly organized; able to complete tasks in a timely manner while meeting or exceeding performance objectives
- Willing and able to quickly learn new operating methods and procedures
- Superb critical thinking and problem-solving skills

PROFESSIONAL EXPERTISE:

Kentucky Office of Rural Health - Hazard, Kentucky

Rural EMS Project Manager

December 2018 to Present

- **Launched** the Kentucky EMS Leadership Academy for the Commonwealth of Kentucky
 - **Identified** the needs and skills that EMS providers were lacking in being new leaders in their organization.
 - **Produced** a program that would help fill the gaps for these new leaders
 - **Facilitated** the program after the creation of the academy.
- **Developed** various marketing, application, implementation, monitoring, and reporting tools
- **Cultivated** relationships with the Kentucky Ambulance Providers Association, Kentucky EMS Association, Kentucky Board of EMS and rural EMS services across the commonwealth.
- **Provided guidance** to rural EMS services in the development and execution of implementation plans to ensure program success in their service
- **Organized and Launched** the Kentucky Resuscitation Academy
- **Launched** Cares (Cardiac Arrest Registry to Enhance Survival) registry in Kentucky as a statewide initiative.

Perry County Ambulance Authority - Hazard, Kentucky

Compliance Officer

January 2022 to Present

- **Developed and Implemented** the Compliance Officer position within the organization.
- **Overseen** the organizations compliance procedures and systems to ensure that all met the standers that was set forth by the state and federal.
- **Identified** potential areas of compliance vulnerability and risk for the organization.
- **Certifications** that have been acquired
 - **Certified Ambulance Coder (CAC)** from the National Academy of Ambulance Compliance (NAAC)
 - **Certified Ambulance Compliance Officer (CACO)** from the National Academy of Ambulance Compliance (NAAC)
- **Developed and Implemented** the Behavioral Health Crisis Team (Community Paramedicine) to respond to behavioral crisis.

Emergency Medical Technician

September 2008 – January 2022

- **Provided** care for patients at the scene of an incident and while taking patients by ambulance to the hospital

- **Trained** to be ready for a variety of incidents that could occur at any given opportunity that relate to medical or trauma in nature.

Employee Resource Group-Wendy's - Hazard, Kentucky
General Manager

April 2001 to October 2018

- **Managed** the day to day operation of the restaurant.
- **Developed** and implement strategies to improve restaurant performance and profitability
- **Monitored** inventory levels and order supplies as needed for day to day operation.
- **Promoted and Recruited** staff for the restaurant to ensure that it was adequately staffed to handle any business demands that was required.

TECHNOLOGY CAPABILITIES:

- Expert with Microsoft Office Suites including Word, Excel, Publisher, and PowerPoint
- Technical capabilities in building servers, databases, and desktop publishing

COMMUNITY INVOLVEMENT:

- Whitesburg Fire Department – Firefighter/EMT/Instructor
- Letcher Volunteer Fire & Rescue – Board of Directors, Chairman
- Mountain Heritage Festival Committee – Member

STATE INVOLVEMENT:

- Kentucky EMS Association – Board of Directors
- Kentucky Board of EMS – Mobile Integrated Healthcare and Community Paramedicine Committee
- Kentucky Board of EMS – Cardiac and Stroke Care Committee
- Kentucky Board of EMS – Workforce Development Task Force
- Kentucky Department of Medicaid Services - Community Crisis Co-Response Model Advisory Workgroup
- Kentucky Department of Behavioral Health, Developmental & Intellectual Disabilities – Public Safety Peer Support Task Force

EDUCATION:

Lincoln Memorial University, Harrogate, Tennessee
Bachelor of Business Administration – December 2006

KCTCS Southeast, Cumberland, Kentucky
Associate in Science – December 2003

REFERENCES:

- Billy King, Wendy's of Bowling Green, Inc., bking@wenbg.com , 606.438.2732
- John Holder, Com Care Inc., jholder@logancoems.com , 270.799.7254
- Phil Dietz, Independence Fire District, phildietzems@gmail.com , (859) 468.2321