

An Update on National Voluntary Accreditation from the Public Health Accreditation Board



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PHAB 101

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- Member of the Board
- PHAB



Presentation Overview

- Describe the current elements in the development of the Public Health Accreditation Board.
- Identify the steps in beta testing and informing the national voluntary public health accreditation program development.
- Discuss the key issues related to preparing for, obtaining, and maintaining PHAB accreditation.

Development of Accreditation

- NPHPS
- MAPP
- MLC
- IOM, 2003
- CDC Strategic Planning 2004
- RWJF Meeting 2004
- Exploring Accreditation Project, 2005
- Public Health Accreditation Board, 2007

Voluntary Accreditation Goal

The goal of a voluntary national accreditation program is to improve and protect the health of the public by advancing the quality and performance of state and local public health departments.



PHAB's Vision

High Performing
Health
Departments
Leading to a
Healthier Nation

PHAB's Goals

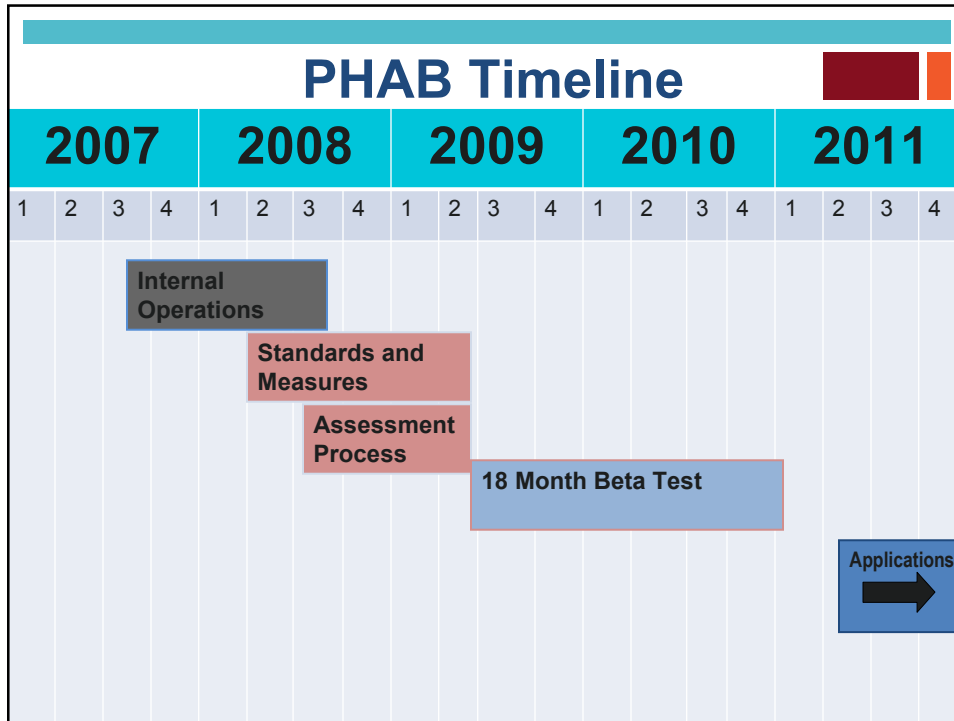
Successfully plan and deliver a national voluntary public health accreditation program by 2011

60% of the population will be covered by accredited health departments by 2015

Developmental Work



- Standards Development and Vetting
- Assessment Process
- Beta Test
- Research and Evaluation
- Fees & Incentives
- Information Systems Development





Assessment Process Overview

- 1. Pre-application**
 Applicant prepares and assesses readiness, informs PHAB of its intent to apply, and receives training
- 2. Application**
 Applicant submits application form
- 3. Self-assessment**
 Applicant gathers documentation
- 4. Site Visit**
 Site visit is conducted and report developed
- 5. Accreditation Decisions**
 PHAB Board will award accreditation status
- 6. Appeals**
 Procedure for appeals and complaints
- 7. Reports and Reaccreditation**
 Department reports progress and reapplies



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Standards Development Workgroup

- Workgroup comprises state and local health department leaders and BOH members
- Collaborative, consensus, iterative process
- Facilitated by consultant with standards development expertise
 - MCPP Healthcare Consulting, Inc

Standards and Measures Development

- Develop standards for all health departments
- Measures specific to local and state health departments
- Guidance for documentation and demonstration of department performance on meeting standards and measures
- Scoring and weighting methodology

Standards

- Set of standards developed by the Standards Work Group
- Standards were vetted from March-May
- Results of vetting were analyzed by NORC
- Standards were revised by MCPP and Standards Work Group
- Will be reviewed by the Board July



So, Let's Take a
Look at the
Standards Examples

Part A: Administrative Capacity and Governance
Provide Infrastructure for Public Health Services

Standard A1 B: Develop and maintain an operational infrastructure to support the performance of public health functions.

Provide Financial Management Systems

Standard A2 B: Establish effective financial management systems.

Define Public Health Authority

Standard A3 B: Maintain current operational definitions and statements of the public health roles and responsibilities of specific authorities.

Provide Orientation / Information for the Governing Entity

Standard A4 B: Provide orientation and regular information to members of the governing entity regarding their responsibilities and those of the public health agency.



Part B
Domain 1: Conduct and disseminate assessments
focused on population health status and public health
issues facing the community

Collect and Maintain Population Health Data

Standard 1.1 B: Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population.

Analyze Public Health Data

Standard 1.2 B: Analyze public health data to identify health problems, environmental public health hazards, and social and economic risks that affect the public's health.

Use Data for Public Health Action

Standard 1.3 B: Provide and use the results of health data analysis to develop recommendations regarding public health policy, processes, programs or interventions.



Domain 2: Investigate health problems and environmental public health hazards to protect the community

Investigate Health Problems and Environmental Public Health Hazards

Standard 2.1 B: Conduct timely investigations of health problems and environmental public health hazards in coordination with other governmental agencies and key stakeholders.

Contain/Mitigate Health Problems/Environmental Public Health Hazards

Standard 2.2 B: Contain/mitigate health problems and environmental public health hazards in coordination with other governmental agencies and key stakeholders

Maintain Provision for Epidemiological, Laboratory, and Support Response Capacity

Standard 2.3 B: Maintain access to laboratory and epidemiological/environmental public health expertise and capacity to investigate and contain/mitigate public health problems and environmental public health hazards.

Maintain Policies for Communication

Standard 2.4 B: Maintain a plan with policies and procedures required for urgent and non-urgent communications.



Domain 3: Inform and educate about public health issues and functions

Provide Prevention and Wellness Policies, Programs, Processes, and Interventions

Standard 3.1 B: Provide health education and health promotion policies, programs, processes, and interventions to support prevention and wellness.

Communicate Information on Public Health Issues and Functions

Standard 3.2 B: Provide information on public health issues and functions through multiple methods to a variety of audiences.



Domain 4: Engage with the community to identify and address health problems

Engage the Public Health System and the Community in Identifying and Addressing Health Problems

Standard 4.1 B: Engage the public health system and the community in identifying and addressing health problems through an ongoing, collaborative process.

Engage the Community to Promote Policies to Improve the Public's Health

Standard 4.2 B: Promote understanding of and support for policies and strategies that will improve the public's health.



Domain 5: Develop public health policies and plans

Establish, Promote, and Maintain Public Health Policies

Standard 5.1 B: Serve as a primary resource to governing entities and elected officials to establish and maintain public health policies, practices, and capacity based on current science and/or promising practice.

Develop and Implement a Strategic Plan

Standard 5.2 B: Develop and implement a health department organizational strategic plan.

Conduct a State Health Improvement Planning Process

Standard 5.3 S: Conduct a comprehensive planning process resulting in a state health improvement plan [SHIP].

Maintain All Hazards/Emergency Response Plan

Standard 5.4 B: Maintain All Hazards/Emergency Response Plan (ERP).

Domain 6: Enforce public health laws

Maintain Up-to-Date Laws

Standard 6.1 B: Review existing laws and work with governing entities and elected officials to update as needed.

Educate About Public Health Laws

Standard 6.2 B: Educate individuals and organizations on the meaning, purpose, and benefit of public health laws and how to comply.

Conduct Enforcement Activities

Standard 6.3 B: Conduct and monitor enforcement activities for which the agency has the authority and coordinate notification of violations among appropriate agencies.



Domain 7: Promote strategies to improve access to healthcare services

Assess Healthcare Capacity and Access to Healthcare Services

Standard 7.1 B: Assess healthcare capacity and access to healthcare services.

Implement Strategies to Improve Access to Healthcare Services

Standard 7.2 B: Identify and implement strategies to improve access to healthcare services.

Domain 8: Maintain a competent public health workforce

Maintain a Qualified Public Health Workforce

Standard 8.1 B: Recruit, hire and retain a qualified and diverse public health workforce.

Maintain a Competent Public Health Workforce

Standard 8.2 B: Assess staff competencies and address gaps by enabling organizational and individual training and development opportunities.

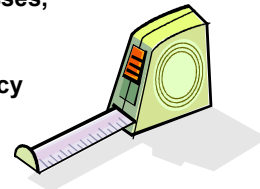
Domain 9: Evaluate and continuously improve processes, programs, and interventions

Evaluate the Effectiveness of Public Health Processes, Programs, and Interventions

Standard 9.1 B: Evaluate public health processes, programs, and interventions provided by the agency and its contractors.

Implement Quality Improvement

Standard 9.2 B: Implement quality improvement of public health processes, programs, and interventions.



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Domain 10: Contribute to and apply the evidence base of public health

Identify and Use Evidence-Based and Promising Practices

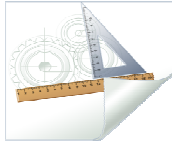
Standard 10.1 B: Identify and use evidence-based and promising practices.

Promote Understanding and Use of Research

Standard 10.2 B: Promote understanding and use of the current body of research results, evaluations, and evidence-based practices with appropriate audiences.



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Scoring and Weighting

- A three point scale will be used during Beta test:
 - Does not demonstrate the elements of this measure
 - Partially demonstrates the elements of this measure
 - Demonstrates the elements of this measure

In addition, two other questions will be asked:

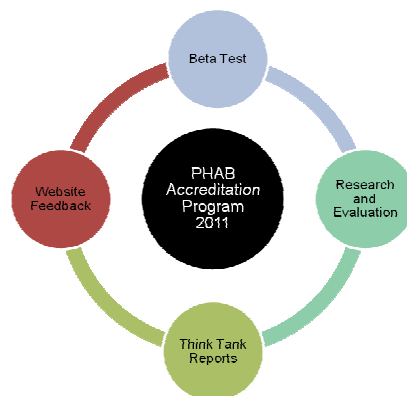
- Demonstrates with evidence that a QI process is in place for this measure
- Demonstrates with evidence of improvement in this measure as a result of a QI process

What Does My Health Department Need to be Doing?

- Review Standards
- Review Assessment Process
- Strategic Plan
- Community health assessment
- Community health improvement plan
- Organize your health department (governance to staff)

Besides the Beta Test, What Else is PHAB Doing?

Informing PHAB Accreditation



For more information...

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